



GARANCIJSKI LIST

1. Firma in naslov sedeža garanta: _____
2. Datum dobave blaga: _____
3. Podatki, ki identificirajo blago: _____
4. Garant jamči za lastnosti ali brezhibno delovanje v garancijskem roku, ki začne teči z dobavo blaga potrošniku.
5. Pravice potrošnika, če blago nima lastnosti navedenih v garancijskem listu:
Če blago, za katero je izdana obvezna garancija, ne izpolnjuje specifikacij ali nima lastnosti, navedenih v garancijskem listu ali oglaševalskem sporočilu, lahko potrošnik najprej zahteva odpravo napak. Če napake niso odpravljene v skupno 30 dneh od dneva, ko je proizvajalec ali pooblaščen servis od potrošnika prejel zahtevo za odpravo napak, mora proizvajalec potrošniku brezplačno zamenjati blago z enakim, novim in brezhibnim blagom. Rok iz prejšnjega odstavka se lahko podaljša na najkrajši čas, ki je potreben za dokončanje popravila ali zamenjave, vendar za največ 15 dni. Pri določitvi podaljšane roka se upoštevajo narava in kompleksnost blaga, narava in resnost neskladnosti ter napor, ki je potreben za dokončanje popravila ali zamenjave. O številu dni za podaljšanje roka in razlogih za njegovo podaljšanje proizvajalec obvesti potrošnika pred potekom roka 30 dni.
Če proizvajalec v roku 30 oz. 45 dni v primeru podaljšanja roka ne popravi ali ne zamenja blaga z novim, lahko potrošnik zahteva vračilo celotne kupnine od proizvajalca ali zahteva sorazmerno znižanje kupnine.
Če potrošnik zahteva sorazmerno znižanje kupnine, je znižanje kupnine sorazmerno zmanjšanju vrednosti blaga, ki ga je potrošnik prejel, v primerjavi z vrednostjo, ki bi jo imelo blago, če bi bilo skladno.
Ne glede na zgoraj navedeno lahko potrošnik zahteva vračilo plačanega zneska od proizvajalca, če se neskladnost pojavi v manj kot 30 dneh od dobave blaga. Za zamenjano blago ali zamenjan bistveni del blaga z novim proizvajalec izda nov garancijski list.
Proizvajalec oziroma pooblaščen servis lahko potrošniku za čas popravila blaga, za katero je bila izdana obvezna garancija, zagotovi brezplačno uporabo podobnega blaga.
Če proizvajalec potrošniku ne zagotovi nadomestnega blaga v začasno uporabo, ima potrošnik pravico uveljavljati škodo, ki jo je utrpel, ker blaga ni mogel uporabljati od trenutka, ko je zahteval popravilo ali zamenjavo, do njune izvršitve.
Stroške za material, nadomestne dele, delo, prenos in prevoz izdelkov, ki nastanejo pri odpravljanju okvar oziroma nadomestitvi blaga z novim, plača proizvajalec.
6. Postopek, ki ga mora potrošnik uporabiti za uveljavljanje garancije: Potrošnik obvesti garanta pisno po pošti, po e-pošti ali osebno pri pooblaščenem servisu s predložitvijo dokazil o veljavnosti garancije in nemudoma omogoči pregled reklamiranega blaga.
7. Rok za rešitev reklamacije: 30 dni z možnostjo podaljšanja za največ 15 dni.
8. Trajanje garancijskega roka: 12 mesecev.
9. Ozemeljsko območje veljavnosti garancije: Slovenija.
10. Opozorilo, potrošnik ima zakonsko pravico, da zoper prodajalca v primeru neskladnosti blaga brezplačno uveljavlja jamčevalne zahtevke in da garancija ne izključuje pravic potrošnika, ki izhajajo iz obveznega jamstva za skladnost blaga.
11. Garant zagotavlja potrošniku vzdrževanje, nadomestne dele in priklopne aparate še tri leta po poteku garancije

Pooblaščen serviser: _____

WARRANTY CERTIFICATE

1. Company and address of the guarantor's registered office: _____

2. Date of delivery of goods: _____

3. Information that identifies the goods: _____

4. The guarantor guarantees the properties or flawless operation during the warranty period, which begins with the delivery of the goods to the consumer.

5. Rights of the consumer if the goods do not have the characteristics specified in the warranty card:

If the goods for which a mandatory guarantee is issued do not meet the specifications or do not have the properties stated in the guarantee sheet or advertising message, the consumer can first request the rectification of the defects. If the defects are not corrected within a total of 30 days from the day the manufacturer or an authorized service center received a request for correction of defects from the consumer, the manufacturer must replace the goods with identical, new and faultless goods free of charge to the consumer.

The deadline from the previous paragraph can be extended to the shortest time necessary to complete the repair or replacement, but for a maximum of 15 days. The nature and complexity of the goods, the nature and severity of the non-conformity and the effort required to complete the repair or replacement shall be taken into account in determining the extended period. The producer informs the consumer about the number of days for the extension of the deadline and the reasons for its extension 30 days before the expiry of the deadline.

If the manufacturer within 30 or 45 days, in the case of an extension of the deadline, if the consumer does not repair or replace the goods with a new one, the consumer can request a refund of the entire purchase price from the manufacturer or request a proportional reduction of the purchase price.

If the consumer requests a proportional reduction in the purchase price, the reduction in the purchase price shall be proportionate to the reduction in the value of the goods received by the consumer compared to the value the goods would have had if they had been compliant.

Notwithstanding the above, the consumer may request a refund of the amount paid from the manufacturer if the non-conformity occurs within less than 30 days of the delivery of the goods. The manufacturer issues a new warranty card for replaced goods or replaced essential parts of the goods with new ones.

The manufacturer or the authorized service can provide the consumer with the free use of similar goods during the repair of goods for which a mandatory warranty has been issued.

If the manufacturer does not provide the consumer with replacement goods for temporary use, the consumer has the right to claim the damage he suffered because he was unable to use the goods from the moment he requested repair or replacement until their execution.

Costs for material, spare parts, labor, transfer and transportation of products incurred when repairing defects or replacing goods with new ones are paid by the manufacturer.

6. The procedure that the consumer must use to claim the warranty: The consumer informs the guarantor in writing by post, by e-mail or in person at an authorized service center by submitting proof of the validity of the warranty and immediately enables inspection of the claimed goods.

7. Deadline for resolving the complaint: 30 days with the possibility of extension for a maximum of 15 days.

8. Duration of the warranty period: 12 months.

9. Territorial area of validity of the guarantee: Slovenia.

10. Warning, the consumer has the legal right to assert warranty claims against the seller in case of non-conformity of the goods free of charge and that the guarantee does not exclude the consumer's rights arising from the mandatory guarantee for the conformity of the goods.

11. The guarantor provides the consumer with maintenance, spare parts and attachments for three years after the warranty expires

Authorized repairer: _____